

BOOKING FORM AND TERMS & CONDITIONS

Please complete the **BOOKING FORM** below which should be read in conjunction with **TERMS & CONDITIONS**

Booking Dates	
Date Arrival:	Date Departure:

About You		
Title:	Surname:	Forename:
Address:		Post Code:
Telephone Number:		Mobile Number:
Email address:		How did you find us?

The Members of Your Party				
Surname	Forename	Gender	Child Age	Specific Requirements

Accommodation Type			
Logdge / Holiday Caravan	<input type="checkbox"/> SUPERIOR 7,8,9,10,21,22, 23 (No Pets) (Sleep 4) <input type="checkbox"/> SUPERIOR Pet Friendly 11(Sleep 4) <input type="checkbox"/> STANDARD 3,4,5,6 (Sleep 4) <input type="checkbox"/> SUPERIOR PLUS CH 18,19 (No Pets) (Sleep 6) <input type="checkbox"/> SUPERIOR PLUS 20 (No Pets) (Sleep 6) <input type="checkbox"/> SILVER SANDS LODGE (No Pets) (Sleep 8)	Bed linens available upon request: <input type="checkbox"/> Double <input type="checkbox"/> Single Make-up beds upon request: <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of : <input type="checkbox"/> Pet (max 2) Name: <hr style="width: 100%;"/> <hr style="width: 100%;"/>
Touring/ Motorhome	<input type="checkbox"/> With Electricity <input type="checkbox"/> Number of Adults <input type="checkbox"/> Without Electricity <input type="checkbox"/> Number of Children (Age under 16)	<input type="checkbox"/> Boat <input type="checkbox"/> Extra Car	
Camping	<input type="checkbox"/> With Electricity <input type="checkbox"/> Number of Adults <input type="checkbox"/> Without Electricity <input type="checkbox"/> Number of Children (Age under 16)		

Payment ***[For Deposit: One third of holiday cost for Holiday Home or £6 per night for Touring/Camping-min £30 or Full Payment]**

Total Accommodation Cost	£	Method of Payment:- • For Debit card payment, please phone us for your card details • For BACS payment, please call us for our bank details
Discount (Code: <input style="width: 50px;" type="text"/>)	%	
Total Cost after Discount	£	
Deposit (non-refundable)*	£	
Balance – 6 weeks before arrival	£	

Declaration

I declare that I am over 21 years of age, I have read the full booking conditions and agree to abide By the Terms and Conditions for Silver Sands Holiday Park.

Signature ...X..... **Date:**



TERMS AND CONDITIONS

1. BOOKING AND PAYMENT

- Bookings for holidays are accepted from Families and Couples ONLY. Bookings for caravan holiday homes can only be accepted from persons over 21 years of age. By paying the deposit, you acknowledge that you agree to the Terms and Conditions on behalf of the total party intending to occupy the caravan holiday home or emplacement.
- Reservations by phone or online booking will be held as provisional bookings for 5 working days or until a non-refundable deposit of one-third of the holiday cost for caravan holiday homes or £6 per night (Minimum £30 or full payment) for touring/camping is received.
- Under no circumstances should booking fee (formed part of the deposit) through other agents be refunded and the total deposit should be calculated as above.
- Deposit/Balance of payment may be made by card over the phone or via online booking or bank transfer.
- The balance is due 6 weeks before arrival. A reminder will be emailed to your registered email address one day before the balance due date and we reserve the right to cancel the booking if the balance is not paid by the due date.

2. CANCELLATION

- All cancellations must be notified in writing by recorded delivery post, at least 6 weeks prior to your arrival.
- Deposits on cancelled bookings are not refundable.
- You are liable for the full balance outstanding should we be unable to re-let the caravan holiday home/emplacement if you fail to notify us 6 weeks prior to your arrival. Therefore, cancellation insurance is strongly recommended.
- No refund will be given if you decide to cut your holiday short.

3. LIABILITIES

- If for any reason beyond our control, for example fire damage, the holiday home/emplacement is not available on the date booked, all monies will be refunded in full and we will not be liable for any further claims.

4. ARRIVAL AND DEPARTURE

- Caravan Holiday Home Arrival: 3PM-6PM on the Day; Departure: 10AM on the Day
- Touring/Camping Pitch Arrival: 2PM-6PM on the Day; Departure: 11AM on the Day
Please phone for late arrival (no arrival later than 9PM).

5. RESPONSIBILITIES

- You are responsible for the caravan holiday home during your stay and it should be left in a clean and tidy condition at the end of your holiday. All furniture & equipment in or on the caravan holiday home should be left in the same state as at the commencement of the holiday. If beds are made for you, please remove linen. Any damage or breakages will be charged and must be reported to the proprietors prior to departure. No attempt should be made to repair or replace items.
- Under no circumstances should the soft furniture be moved to outside of the caravan holiday home.
- This is a family park. The proprietors reserve the right to cancel any booking, refuse admission or terminate the occupation of any accommodation without compensation when in their opinion, any of the conditions of booking or park rules are not observed or when the conduct of any visitor is considered unacceptable or unreasonable.
- As we are a quiet family park, out of respect to your fellow visitors, noise must be kept to an acceptable minimum after 9PM.
- As quiet time is from 9PM you are responsible for reminding your accompanying children of this and you must ensure they return to your accommodation/pitch at this time.
- You are responsible for supervising your accompanying children when they are use either of the holiday parks play areas at all times. Use of this equipment is at your own risk.
- Dogs must be kept on a lead at all times whilst on the park and exercised in the designated area or off the park. They must NOT be left unattended at any time in any accommodation or vehicle and must be kept off the seats and beds in the caravan holiday homes. We reserve the right to remove the pets if we consider this condition has been breached. Owners must "poop-a-scoop" and deposit in the refuse bins.
- One car only may be parked on an emplacement or next to a holiday home. The proprietors reserve the right to refuse access in extreme cases.
- The proprietors reserve the right to reasonable access of the property at any time for emergency maintenance etc.

6. FORCE MAJEURE

We regret we cannot accept liability and no compensation will be payable where the performance or prompt performance of our contract with you is prevented or affected by 'force majeure'. In these Fair Trading Terms, 'force majeure' means any event which we or the supplier of the service(s) in question could not, even with all due care, have foreseen or avoided. Such circumstances may include war, threat of war, riot, civil strife, industrial action, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions, and all similar events outside our control.

We look forward to extending a warm welcome to you